

What aspect of the project has gone well?

Please provide a short paragraph

Planning has been exemplary, in my view, and documentation has been clear, useful and sufficient. The group worked well together. Officer support has been fantastic.

I feel that we were always kept regularly informed as the project progressed the outcome

Feedback to and from the depot. It's been good to have reliable up to date information and proper details of what is going on on the ground. I haven't been a regular attender or an official member of the group, but it seems to me this has been the main benefit of the group. our participation in the outsourcing contract ahs been very limited.

it ran on time throughout the whole process. We complied with all aspects regarding legal tendering. Members kept fully briefed and involved at all stages. The end contract achieved critical financial benefits

The project was very well co-ordinated, kept to time, and had a very successful outcome. Key risks were mitigated effectively. Project documentation was comprehensive. It was an incredibly thorough piece of work.

Co-ordination of the project and key staff team work across the project was excellent. Member input was also really strong - and in the appropriate amount at the right time. The project was timely and on budget. The success of the project was highlighted by the peer review team and could be used as a blueprint for the future.

The project has kept to the timescales set out within the original project plan and has also delivered the much needed savings. Everyone has done their outmost to ensure the smooth running of this project. The project meetings have kept the project on track and ensured tasks were completed on time.

Regular meetings were held weekly to ensure actions were completed in a timely manner. Actions and time frames were provided to owners of the tasks and most were completed on time

Co-operation between the 2 authorities. The Officer hard work above and beyond reasonable work load

All of it

Good adherence to timescales. Project on track, well managed and documented

Kept to timetable, thank to officers' tremendous effort

the regular meetings and co ordination of clarifications etc from Justin and Natalie have been great and ensured the information needed is clear and kept on track for all involved.

So far as I'm concernedeverything

In your opinion what would of made the project even better?

Please provide a short paragraph

There were some points where legal support seemed to be a little disjointed and "out of the loop". However, everything seemed to go really well, to me.

i would have liked more updates on the progression of the project to get a better understanding of how the conclusion was arrived at

More direct involvement in the outsourcing contract would have been beneficial to the group. Sometimes it wasn't clear that our message got through to officers e.g. about using social media only re Christmas wrapping paper.

Difficult to think of anything!

The workload and pressure on key officers was extremely intense and left other areas of the organisation under-resourced or under pressure at key times in the process. We should consider building in more officer resource into the costs for future projects.

The project was tight on resources - we spent less than most single councils would and carried out BAU at the same time. This undoubtedly put strain on the day to day service and some individuals - so either more time or more resources would have made the task more manageable. Some support services did not engage with the project or the process as fully as others - this did cause pressure on colleagues or support work being carried by specialists. A clearer plan for expectation and engagement - and a clear sense of prioritisation of work and who support tasks were allocated to would help. The ability for the project lead to go straight to the support task owner rather than through another HoP would also assist.

Difficult to say as I feel this project has been exemplary. It would have been better to have had slightly more time between the tender results coming back in and having to write the reports to Members. The timescales were met as Members and staff went above and beyond to meet the tight timeframes.

Individual CoP leads managing their own areas of work in collaboration with the service once actions had been tasked

I regret the decision to privatise, which was not proved to my satisfaction.
Nothing as far as I am concerned.

Maybe better communication with Members over dates of working group meetings etc to ensure attendance.

More than 2 bidders. Attendance at Project board meetings. Low threshold to be quorate

I think the project has worked well. Time restraints due to other work pressure have made it challenging at times but overcome.

As said I'm totally happy with how it's been handled so far.

Do you have any other comments, questions, or concerns?

Please provide a short paragraph

No

Very happy with the officer input and contract outcomes as per target.

Not really. I'm afraid I didn't attend regularly enough to get a real handle on the thread of things.

Just to say "thank you" - job well done!

I was incredibly proud of all the team achieved in the project period. Key staff worked above and beyond to make the procurement and the associated work timely, high quality and efficient. Everyone involved should be really pleased with the results - it was a phenomenal effort.

I have pleased that the Peer Review team acknowledged the success of this project and I agree that this is a model that we could package and almost sell to other Authorities as best practice.

A six member board was not always quorate because some Members did not attend, nor notify their non attendance.

No

No - all good thanks! S

Worried about South Hams staff possible reaction

personally I think they way it has worked and been co ordinated has worked extremely well

No